

LIMITED LIFETIME WARRANTY

Terms of the Limited Lifetime Warranty:

1 / The Limited Lifetime Warranty is an additional warranty on top of the statutory warranty for consumers, which is applicable with regards to the seller of the bike. The Limited Lifetime Warranty is provided by NV Eddy Merckx Cycles. The statutory warranty can only be invoked by consumers against the professional seller of the bike. The Limited Lifetime Warranty can only be invoked by consumers against Eddy Merckx Cycles SA.

2 / The Limited Lifetime Warranty only applies to Eddy Merckx Cycles frames starting from the 2010 collection onwards. The Limited Lifetime Warranty does not apply to other parts of the purchased bicycle, even if these components are produced by NV Eddy Merckx Cycles.

3 / The term of protection of the Limited Lifetime Warranty is the lifetime of the product and is applicable in the country of purchase of the bike.

4 / The Limited Lifetime Warranty is applicable only to frames or the frames of bicycles purchased from officially authorized Eddy Merckx Cycles dealers.

5 / The frame must be registered within one month from the original date of purchase at www.eddymerckx.com. After registration the owner will receive an Eddy Merckx Cycles Bike Passport. The Bike Passport must be validated annually during service by official Eddy Merckx Cycles dealer. The Bicycle must be serviced a minimum of one time per calendar year for the Limited Lifetime Warranty to remain in effect. The Limited Lifetime Warranty is applicable from the date of registration onwards.

6 / The Limited Lifetime Warranty is only valid to the first owner of the frame. Bicycles or frames bought second-hand, used, from individuals or from any source other than an officially authorized Eddy Merckx Cycles dealer are not eligible for the Limited Lifetime Warranty.

7 / The frame owner must submit the original invoice when requesting warranty service.

8 / The Bicycle must undergo maintenance at least once a year at an authorized Eddy Merckx Cycles dealer in the country where the bicycle was purchased. After each annual servicing at an official Eddy Merckx Cycles dealer, the buyer's Bike Passport must be stamped by the dealer in the space provided on the Bike Passport. In the absence of proof of such maintenance and stamps, the Limited Lifetime Warranty is void.

9 / The Limited Lifetime Warranty does not apply in cases of improper use of the bicycle, if the bicycle has been used for purposes for which it is not designed, if damage to the frame is the result of falling, misuse or the incorrect assembly of other parts on the bike, or when damage to the frame is caused by a defect of any other parts of the bike.

10 / Any defect or damage to the frame must be reported in writing within one month, from the time of discovery, to an official Eddy Merckx Cycles dealer in the country where the bicycle was purchased. The consumer must provide proof of purchase and a regularly stamped Bike Passport. NV Eddy Merckx Cycles reserves the right to have the damage or defect to the frame examined before proceeding to a suitable repair of the damage or defect. If the conditions of the Limited Lifetime Warranty are met, NV Eddy Merckx Cycles has the option, at its sole discretion, to replace or repair the frame as it deems necessary.

11 / Repair or replacement of the frame as NV Eddy Merckx Cycles sees fit constitutes the only warranty obligation of NV Eddy Merckx Cycles. The Limited Lifetime Warranty does not cover any incidental or consequential damages, including (not exhaustively) loss of enjoyment, injury to others, damage to other property, loss of income, bodily injury or material damage.